



K8MFS - Key functionality Summarised

This document highlights the key features available within K8 MFS Version 13.2

Sales Order Processing

- Delivered orders / Collected orders
- Direct orders
- Scheduled orders
- Real-time stock allocation
- Forward and backorders
- Cash and account order
- Quotations, with conversion option
- Credit request processing and cash refunds
- Stock products, specials and non-stock products
- Multiple delivery addresses
- Currency pricing and price lists
- Deposits and cash advances
- Word search facilities, including keywords
- Product catalogue search, with image display
- Multiple units of measure per product
- Direct access to stock, customer and CRM enquiries
- Configurable grid displays
- Hierarchical product group structure
- Real time credit checking with multi-level overrides
- Flexible pricing, discounting and customer/contract terms
- Facility to hold and release orders
- Quick access to previous orders and quotes
- Sales Order Acknowledgements
- Free text on order and order lines
- Alternatives, surcharges, supersessions and associates
- Customer product codes
- Order attachments (image, spreadsheet, document)
- Line organiser, ability to group lines on order
- Document display, including acknowledgement, pick note, advice note and invoice

- Kits, including fixed selection or optional additions
- Retrospective linking of back orders to purchase orders
- Ability to add labour charges
- Product image storage and retrieval
- Internet/Intranet access to supplementary information
- Barcode reader integration
- Optional SMS messaging support

Purchasing And Supply Chain

- Manual purchase order entry
- Automatic generation of suggested purchase orders
- Minimum/maximum stock levels per product/branch
- Internal and external demand captured per product/branch
- Forecast method, including seasonality profile
- Review days and frequency per product/branch
- Optional trend factor
- Internal and external demand recorded
- Lead time from supplier or average of last three applied
- Inter-branch replenishment orders
- Visibility of stocking levels at each branch
- Inter-branch orders may be raised from a sales order
- Stock card history

K8 MFS Summary Factsheet



Warehousing

- Warehouse picking schedule
- Task allocation
- Optional use of Hand Held Devices
- Immediate or batch picking list
- Pick confirmation
- Batch & serial number control
- Picking lists, advice notes
- Picking by bin
- Multi-bin stocking
- Stock Movements between bins

Stock Management

- Maintain central product file
- Maintain location stock file
- Instantaneous stock valuation
- Average, Fixed average, FIFO and standard cost models
- Alternative product codes
- Alternative suppliers
- Supplier product codes
- Customer product codes
- Customer and supplier consignment stock
- Excess stock monitoring
- Stock categorisation
- Multi-bin location
- Label print
- Optional use of Hand Held Devices

Stock Checking

- Batch stock checking
- Perpetual inventory control
- Freeze and re-freeze by count sheet
- Rough sheet input
- Classification by movement and/or value
- Input by discrepancy alarms
- Variance reporting
- Security-controlled update of actuals from count
- Optional use of Hand Held Devices

Invoicing

- Immediate or batch invoices
- Consolidated invoicing
- Electronic invoicing
- Single line invoicing for kits

Bills of Material

- Engineering change control
- Average, latest and standard costing as standard.
- Product configuration
- Multi-stage BoM
- Products and operations within BoM
- Bespoke miscellaneous costs within BoM
- Material and labour roll-up from sub - assy's to final product

MRP

- What-if analysis
- Multi-level drill-down to requirements
- Automatic generation of work orders and purchase orders
- Scheduled deliveries from suppliers with automatic re-scheduling in real time
- Multi-product manufacturing support
- Alternative methods of manufacture and routes
- Make to contract production with contract pegging
- Rough-cut capacity planning with drill-down to planned actions
- Planned requirements interface to live sales orders and sales forecasts
- Sales forecast generation from usage or budgets
- Calendar management with machine downtime and holidays

Work Order Processing

- Ad-hoc work order, also back to back against sales order line
- Works order generated from Bill of Material (BoM)
- Component and resource adjustment during WIP process
- Products and operations within BoM
- Record estimated costs and actual costs
- Partial or full completion of works order
- Work order scheduling to work-to-lists

Field service software has a long history of delivering value.

Job Costing

- Job creation from sales order line
- Record actual costs and raise back-to-back PO's from Job line
- Record employee time at nominated pay rates (including overtime)

Goods Receipt

- Goods received enquiry
- One or two stage receipting
- Alternate product receipting
- Supersessions
- Manual or batch receipting
- Back-to-back release of picking documentation
- Optional use of Hand Held Devices
- Purchase returns
- Record employee time at nominated pay rates (including overtime)

Verify Supplier Invoices (Vsi)

- Matching of receipt to supplier invoice
- Automatic or manual matching
- Variance monitoring
- Currency variations
- Tolerance limits
- Purchase expense order/invoice matching
- Matched invoices automatically posted

Business Intelligence

- Data warehouse, updated on a timed frequency
- Workplace views of Data
- Incremental build and snapshot drills available
- Standard two-axis drills provided
 - Sales by product analysis code/branch
 - Sales by customer/salesperson
 - Sales by order category/customer
 - Order intake by account
 - Purchase commitments
 - Outstanding debt (aged) by customer
- Additional drills may be configured



Electronic Data Interchange

- Export data from K8MFS
- Provides support for transformation and import of data
- Includes support for a number of data file formats
 - CSV
 - Fixed width
 - XLS
 - XML

We will look 'under the bonnet' of your business, establishing your pain points and priorities.

Report Generator - Enquiry Utility

- Point and click wizard
- Simple displays for users
- Wide choice of output
- Priority access control to K8 database
- Trigger reports that activate when "trigger" selections are matched
- Selection criteria and run-time prompts
- Sort sequences, totals and sub-totals
- User defined calculations
- Priority access control to individual reports
- Configurable access times for running reports

Report Generator - Editor

- Create reports from all K8MFS modules
- Wizard for producing simple reports
- Flexible user defined layouts
- Screen based and printed output
- Export to Excel and CSV tables
- HTML and XML output
- Optional SMS messaging
- Optional output for letters and documents
- Labels
- Integrated Charts and Graphs
- Intrastat reporting
- Full VAT analysis & Intrastat reporting
- Multi-currency
- Divisional accounting
- Management reporting tools
- Budget creation and import facilities
- Export to spreadsheets

Sales Ledger

- Multi-company, multi-branch and multi-currency
- Financial and Management Hierarchies
- Drill down capabilities from ledger totals to individual archive documents
- Summary and detailed levels
- Links to source documents
- Manual Journals
- Journal import facilities
- Journal apportionment
- Reversing journals
- Multiple account cash posting
- Receive payments via BACS
- Credit Chase centre, record notes and actions
- Statement production
- Individual period end option
- Comprehensive display functions
- Open item accounts
- Age debtor analysis by invoice and due date
- Text and diary
- Credit account application log
- Credit chase centre
- Generate credit-chase letters
- Categorise customers for credit purposes
- Cash allocation

Purchase Ledger

- Multi-company, multi-branch and multi-currency
- Financial and Management Hierarchies
- Full drill down capabilities from ledger totals to individual archive documents





- Summary and detailed levels
- Links to source documents
- Manual Journals
- Journal import facilities
- Journal apportionment
- Reversing journals
- Multiple account cash posting
- Make payments via BACS
- Individual period end option
- Comprehensive display functions
- Open item accounts
- Batch input of documents
- Invoice registration and on-line authorisation
- Cheque Printing
- Statement reconciliation
- BACS payments
- Remittance print and/or email
- Manual cash payments

Nominal Ledger

- Separate cost centres
- Separate expense codes
- Summary and detailed levels
- User defined currency codes
- User defined currency exchange rates
- User defined 'spot' rates
- Currency revaluation
- Individual period end option
- View NL Batches
- View NL daybooks

Asset Ledger

- Multiple depreciation methods (straight line, reducing balance)
- Asset Additions, including attachments
- Disposal, with gain/loss accounting
- Merge, split and transfer functions
- Related assets

Customer Relationship Management (CRM)

- Maintain multiple contacts per customer/supplier/prospect
- Contacts may be appended to sales orders
- Capture main detail, name, address, role.
- Record notes and tasks against each contact
- View event history for each contact
- Use contact detail within merged letter production
- Create contact lists and export for mailshot purposes
- User-definable fields, with soft tables for capturing marketing and validating detail for customers
- View tasks within integral diary

Document Archiving

- Automatic document archiving of designated document types
- Multiple key indexing, allowing access and search by selected key fields
- Screen display of document, with optional reprint
- Variable retention period by document type

Permissions & Security

- Standard operating system login/password control with additional security layer
- Access assignable to specified modules
- Access within module to designated menus and individual menu options
- User priority level, between 1 and 8, at module, Company or branch level (controls access to particular functions)

Timed Operations

- Automatic security backup to removable media
- Automatic scheduler to run batch jobs at specified times and dates
- Scheduling by hour, day, week and month
- Full audit and logging of jobs
- Runs automatically - no need for user intervention
- Production of user specified, batch processed reports to spooler, e-Mail or SMS (with Email/SMS services installed)

Service management

K8 MFS Summary Factsheet

- Service records into which serialised products, accessories & software configuration details can be recorded
- Records can be configured to store multiple sites and product types within one agreement
- Billing - support for maintenance/periodic billing, meter click or token/incident style billing
- Automatic contract creation from source sales order
- SLA's - configurable at customer/site level
- Configurable agreement types, with facility to control call labour, distance and call-out pricing via customer specific discount tables
- Profitability analysis including centre overheads, engineer labour, consumables and fitted parts
- Facility to link agreements to subcontractor Purchase Orders and re-invoice charges to customer Sales Orders
- Office equipment/copier meter reading collection facility - either direct collection, or via Third Party monitoring software
- Customer performance analysis - review performance against SLA, repair reliability, cost of repair and engineer performance
- Work pool management routines, with auto call escalation and alerts
- Credit control check at point of call logging
- Ability to auto generate PM calls
- Free text reporting with spell checking capability
- Service stock integration - van and remote customer stocks replenishment
- Ability to raise purchase orders directly to engineers van stock
- Integration with Third Party Fulfilment providers via XML/API
- Multiple document styles for quotations, site visit reports, calibration and training certificates
- Integrated with K8 MFS Field Service App

Call logging

- Ability to log and update a call
- Customisable time recording, workflow, alerts and call progression
- Configurable call types, with the facility to link calls
- Facility to automatically create calls from incoming emails and then generate out-going template customer updates
- Call scheduling - graphical diary, chart style display which highlights work types
- Call filtering defined and switched according to job function
- Call response control - single or multiple engineer visits within a single call
- Integrated call billing for chargeable work and consumables - supports either single call or multiple call consolidated billing
- Suggested allocation of jobs to staff based upon location and skill
- Service Portal provides real-time integration with K8MFS.
- Dedicated customer logins, administered from within K8MFS
- Homepage that can display customer-related performance statistics in a graphical format
- Review the customers product estate, i.e. list of supported products at locations with current and previous call history
- Register new service calls/job request, with the ability to upload images/documents
- Ability to download call related documents or images

Service Portal

About Kerridge Commercial Systems (KCS)

We provide specialist software, services and support to deliver fully integrated trading and business management solutions to distributive trades customers, large and small – wherever they are in the world. Immersed in the distributive trades for over 40 years, our technical experts are thought leaders in trading and management technology, and our innovative and flexible approach ensures our customers partner with us for the long-term.

Our mission is simple: to design and deliver high performance, integrated ERP solutions that enable our distributive trade customers to source effectively, stock efficiently, sell profitably and service competitively.

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