



K8 Amazon Connector - Key Functionality Summarised

K8 Amazon Connector – enabling orders to be retrieved from the Amazon site and imported into K8.

Introduction

The K8 Amazon Connector allows for sales orders, which have been placed on the Amazon website, to be electronically retrieved from Amazon on a pre-determined timed basis and to be imported into K8 for further processing as required. This product is only available as a cloud solution only and is licenced on a subscription basis. Additional technical services will be required to implement this product.

Two discrete transaction types are supported:

- **Direct from Amazon** – orders that have been placed on the site by consumers and fulfilled from stocks held at an Amazon Distribution Centre.
- **Fulfilled from local stock** – orders that have been placed on the Amazon site and are fulfilled directly from local stock via K8.

These orders are processed differently within K8, below is a summary of the process followed once the order has been placed by the consumer, paid on the Amazon site and imported into K8.

Direct from Amazon

Where an order is fulfilled from stock held at an Amazon Distribution Centre the resulting sales order transaction, together with the payment, is imported into K8 as a completed and invoiced transaction. This order will be imported into the defined 'Direct from Amazon' customer account within K8, with the delivery address being set to that defined by the consumer on Amazon. The Amazon transaction number will be imported as the customer reference on the K8 transaction.

The product lines will be allocated to the defined inventory location within K8 for this type of transaction and will then account for the

reduction in this inventory, the sale of the selected products and the cash receipt. No invoice will be automatically generated from within K8 for these transactions, as the customer will already have received the relevant documentation from Amazon.

Fulfilled from local stock

Where an order is to be fulfilled from local stock the resulting sales order transaction, together with the payment, is imported into K8 and is suspended for further processing. This order will be imported into the nominated 'Locally fulfilled Amazon Orders' customer account within K8, with the delivery address being set to that defined by the consumer on Amazon. The Amazon transaction number will be imported as the customer reference on the K8 transaction. The product lines will be allocated to the pre-defined branch and inventory location within K8 for this type of transaction.

Once the transaction is selected and opened by the user within K8, the order may then be processed in the normal manner. The user can opt to fulfil from the designated branch stock, it may be transferred to another branch or purchase orders may be generated to fulfil. The available processing options are dependent upon the K8 release level, please refer to the K8 product documentation for available options.

When the invoice is generated, it may be sent with the goods or may be mailed separately.

Free stock levels for products may be periodically exported from K8, e.g. on an hourly basis, for display on the Amazon site ensuring that the availability being presented on the site is reasonably current.

Completion status for customer orders fulfilled from local stock can also be made available daily to the Amazon site, allowing for order status details to be displayed on the site.

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About Kerridge Commercial Systems (KCS)

KCS provides advanced, fully integrated business systems, installation and support services for the manufacturing, wholesale and distributive markets. The company has over 40 years of extensive knowledge and experience of working with wholesalers, distributors and manufacturers across many sectors. The company's class leading solutions are functionally rich and highly flexible.

The KCS product solution set has a track record of delivering wide-ranging benefits including greater operational efficiency, cost savings and resource and asset utilisation, together with real-time information for management decision making.

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