K8 eBay Connector - Key Functionality Summarised

K8 eBay Connector – enabling orders to be retrieved from the eBay site and imported into K8.

Introduction

The K8 eBay Connector allows for sales orders, which have been placed on the eBay website, to be electronically retrieved from eBay on a pre-determined timed basis and to be imported into K8 for further processing as required. This product is only available as a cloud solution only and is licenced on a subscription basis. Additional technical services will be required to implement this product.

Supported Transaction Types:

- **Fulfilled from local stock** - orders that have been placed on the eBay site and are fulfilled directly from local stock via K8.

Below is a summary of the process followed once the order has been placed by the consumer, paid on the eBay site and imported into K8.
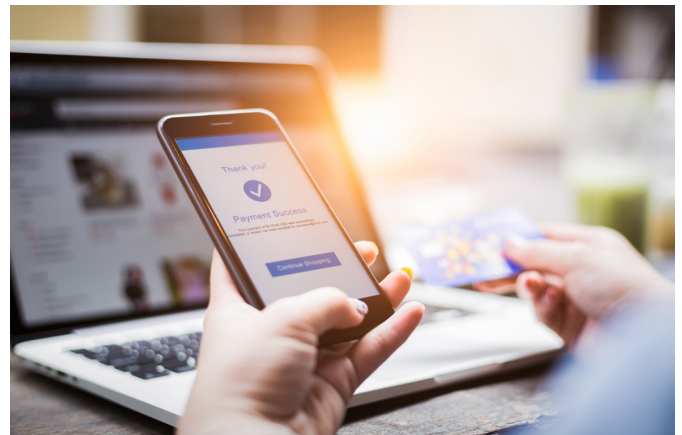
Fulfilled from local stock

Where an order is to be fulfilled from local stock the resulting sales order transaction, together with the payment, is imported into K8 and is suspended for further processing. This order will be imported into the nominated 'Locally fulfilled eBay Orders' customer account within K8, with the delivery address being set to that defined by the consumer on eBay. The eBay transaction number will be imported as the customer reference on the K8 transaction. The product lines will be allocated to the pre-defined branch and inventory location within K8 for this type of transaction.

Once the transaction is selected and opened by the user within K8, the order may then be processed in the normal manner. The user can opt to fulfil from the designated branch stock, it may be transferred to another branch or purchase orders may be generated to fulfil. The available processing options are dependent upon the K8 release level, please refer to the K8 product documentation for available options.

When the invoice is generated, it may be sent with the goods or may be mailed separately.

Completion status for customer orders fulfilled from local stock can also be made available daily to the eBay site, allowing for order status details to be displayed on the site.

K8-eBay-FACT/01-04-09-20

Contact Kerridge Commercial Systems

UK +44 (0) 1488 662000 | Ireland +353 (0)1 469 3375 | hello@kerridgecs.com | www.kerridgecs.com

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